



UNION SQUARE  
BUSINESS IMPROVEMENT  
DISTRICT

## Services & Public Safety Committee

Tuesday, March 23, 2021

### Meeting Location

Zoom Meeting

9:00am – 10:30am

### MEETING MINUTES

#### 1. Welcome, Introductions & Brief Announcements

Don Thomas, Committee Chair, called the meeting to order at 9:00a. Introductions were made.

The following committee members were present: Dana Boyd (Newmark Knight Frank), Susan Brown (Recology), Chris Canning (SFPD), Matthew Conner (Salvatore Ferragamo), Benjamin Ibarra (Public Works), Mark Im (SFPD), Amethyst Johnson (Alto), Tessa Jones (DPW), Sheila Marko (Flood Corporation), Marcus Mirt (Recology), Mark Im (SFPD), Maxine Papadakis (150 Powell HOA), Ricky Soares (Legion Corporation), Steven Suen (Biscuits and Blues), Euan Taylor (Westfield), Don Thomas (Club Donatello), Roland Tolosa (Applied Video Solutions), Wes Tyler (Chancellor Hotel),

The following staff members were present: Karl Bijan (Block by Block), Chris Boss (Director of Services), Joshua Chan (Sr. Project Coordinator), Lisa Frisch (Director of Marketing and Events), Karin Flood (Executive Director), Benjamin Horne (Deputy Director), and Eva Schouten (Volunteer).

#### 2. Public Comments

Don Thomas asked for public comment. Hearing none, he moved to the next agenda item.

#### 3. ACTION: Approve Committee Meeting Minutes from January 26, 2021

Committee members were directed to the meeting minutes included in their virtual packets.

Action: As moved by Marcus Mirt and seconded by Steven Suen, the committee unanimously approved the meeting minutes from 01/26/21 as presented.



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#### 4. SFPD Union Square Area Updates & Reports

##### a. Welcome New Captains

Captain Julian Ng, the new captain of Central Station and Captain Chris Canning, the new captain of Tenderloin Station introduced themselves to the committee. A discussion took place about illegal vendors and SB-946.

#### 5. Services Updates:

##### a. Member Services Staffing

Joshua Chan has been assisting the Member Services due to shift gaps. With the help of a hiring agency, we hope to hire additional Member Services Representatives soon. Our 24/7 Member Services have not been affected.

##### b. Retail Theft Prevention Committee Updates

Chris Boss discussed information detailed at the recent Retail Theft Prevention Meeting. USBID received a report put together by Thau Long of the SFPD. The committee was informed that most criminal activities in 2021 took place on Fridays from 12:00pm – 8:00pm and on Sunday mornings from 4:00am – 8:00am. The USBID will plan to have safety presence around those times. A best practice for reporting incidents has been shared to encourage anyone to complete and submit incident reports.

##### c. D3 Safety Meeting and DA Follow-Up Meeting

Karin Flood provided an update regarding the D3 Public Safety forum organized by Supervisor Aaron Peskin and another meeting the USBID had with DA Chesa Boudin.

##### d. Statistics Glitch and District 360

During the integration of the new District 360 system, there have been some instances which led to statistical glitches. An analysis was completed to resolve the issues; the USBID looks to have more accurate data moving forward.

#### 6. January/February 2021 Operations Reports

##### a. Karl Bijan, Operations Manager, Block by Block

Karl provided a summary of the January and February Operations Reports. Highlights include District 360 launch, outdoor dining re-opening, additional cleaning services,



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Maiden Lane tables and chairs, additional hospitality services for events at the Union Square Park, and new equipment for more efficient graffiti paint-out. Finally, statistics and before-and-after pictures were presented. A discussion took place about leveraging this information to promote the work being done daily.

**b. Ricky Soares, Manager, Legion Corporation**

Highlights of January and February were presented. Statistic for narcotic use and burglaries have increased. Legion was able to respond to some overnight incidents which contributed to the arrests made in some cases. A discussion took place about following up on reports that are made.

**7. Committee Updates:**

**a. Security Camera Updates**

Additional LPR-style cameras have been installed and a new location for security camera installation was completed. The USBID looks to continue the expansion of our camera program.

**b. Block by Block Update Performance Improvement Plan**

The plan was received in 2020 and will be reviewed by the USBID. A USBID evaluation will also take place. A request for volunteers for the evaluations was made.

**c. Discussion of possible Block by Block and Legion bonuses and action to approve recommending a bonus for Block by Block and Legion staff**

A discussion took place regarding bonuses to be given to Block by Block and Legion staff. The amounts are based on seniority.

Action: As moved by Don Thomas and seconded by Steven Suen, the committee unanimously approved to recommend bonuses for Block by Block and Legion staff to the Board of Directors

**8.** A discussion about Clean Street Toters by Recology took place. More information will be shared with committee members.

**9. Adjourn—10:25am**