



Services and Public Safety

July 26, 2022, 9:00am – 10:30am

Virtual Meeting- Zoom

MINUTES

The following attendees were present: Donald Thomas (Donatello Building), Wes Tyler (Chancellor Hotel), Maxine Papadakis (Resident), Mike Petricca (Academy of Arts), Joe Della Cella (Recology), Steven Chiv (DPW), Captain Douglas Farmer (SFPD), John Joseph Garrity (SFPD), Officer Haven Latimore (SFPD), Louie Leon (Saks Fifth Ave), Marcus Mirt (Recology), Ricky Soares (Legion), Susan Brown, and Wes Tyler (Chancellor Hotel).

The following staff members were present: Marisa Rodriguez (Executive Director), Ben Horne (Deputy Director), Lance Goree (Director of Services), Karen Gagarin (Services Manager), Joshua Chan (Sr. Project Coordinator), Rachel Lewis (Member Services Representative), Melanie Medina (Intern), and Tinea Adams (Op. Manager, Block by Block).

1. Welcome, Introductions & Brief Announcements

- a) Chair Don Thomas called the meeting to order at 9:00am.
- b) Alliance Staff Update

Joshua Chan will be leaving the Alliance at the end of July. The committee thanked Josh for his work over the years.

2. Public Comments

Don asked for public comment. Hearing none, he moved to the next agenda item.

3. Action to approve committee meeting minutes

Committee members were directed to the meeting minutes included in their virtual packets.

- a) Services and Public Safety Committee Meeting Minutes from 5/24/22.

Action: As moved by Mike Petricca and seconded by Marcus Mirt, the committee unanimously approved the meeting minutes from 5/24/22 as presented.

4. SFPD Union Square Area Updates and Reports

- a) Central Station

Representatives of the Central Station provided the following updates. Communication between vendors and police officers have gotten better which then increases reporting statistics. Discussion took place regarding overtime officers and their role in the community and having 24/7 security at the Union Square Park Garage.



b) Tenderloin Station

No representative from the Tenderloin Station was present at the meeting. According to statistics reported by the Tenderloin Station, there has been a decrease in burglaries and a slight increase in larceny theft and robberies.

c) Retired SFPD Ambassador

Representative of the retired SFPD ambassador informed the committee that there has been a large increase with meet and greets amongst the ambassadors and businesses. The retired SFPD ambassador program now covers the entire week Monday-Sunday. It was encouraged to go visit a new pop-up store at 2 Stockton called "It'Sugar."

5. Services Updates

a) Public Works Updates

The city has launched a new public trash bin pilot program. Several different styles were scattered throughout the city to determine effectiveness and usage by the public. Public works is working alongside Recology to determine which version is best. Discussion took place regarding the purpose of the pilot program and what is hoped to be accomplished.

b) Recology Updates

Representatives from Recology provided an update on the city pilot trash bin program. Recology is compiling driver feedback on the functionality of the bins. Discussion took place regarding Bigbellys not being part of the pilot program.

c) Security Camera Updates

Additional cameras continue to be added throughout the district. Proposals have been sent out to potential building locations along Grant Avenue, Market Street, and the Westfield building. Discussion took place regarding SFPD live camera access to private camera entities.

6. May/June 2022 Operations Reports

a) Block by Block

Operations Manager Tinea Adams summarized the May and June operations report. For the month of May, Tinea joined the Block by Block team, Parc55 reopened, the GEM car was introduced, the ambassadors assisted with the Taiwanese festival. Overall, the statistics have decreased such as quality of life and litter removal. There were also promotions of cleaning ambassadors to hospitality ambassadors.

For the month of June, DPW and Recology held a night walk with the Alliance, the Golden State Warriors and the SF Pride parade took place and the ambassadors assisted with clean up afterwards. Overall statistics decreased but cleaning request increased by 26%. The mayor held her city budget speech at Union Square Park, and Juneteenth was celebrated. Before and after photos of the district were shared with the committee.



b) Ricky Soares, Manager, Legion Corporation

Ricky informed the committee that Legion continues to focus on crime prevention and sidewalk blockages. There has been an increase in sit and lies but a decrease in loiters, vandalism and narcotic usage. Legion is also focusing on improvement of documentation and reporting crimes to have accurate data and statistics.

7. Committee updates:

a) Discussion and **Action** to approve AVS contract

Lance summarized the contract with AVS, the company that provides the Alliance with the security cameras. The contract would include a three-year license and 1 year of firmware updates that may extend to 3 years, along with other additional services with a prepayment of \$25K.

Action: As moved by Maxine Papadakis and seconded by Don Thomas, the committee unanimously approved the AVS contract.

b) Discussion and **Action** to approve Cube 84 contract

Cube84 is the Alliance's Salesforce consultant that helps with development, implementation, and integration. The contract has the same rate as before and will continue to stay flat for the upcoming fiscal year.

Action: As moved by Don Thomas and seconded by Maxine Papadakis, the committee unanimously approved the contract with Cube 84.

c) Discussion and **Action** to approve Bigbelly contract renewal (27 units) and new contract for 10 additional units

Lance Goree, the Director of Services for the Alliance, is in negotiation with Bigbelly regarding suggested changes to our contract. Changes from Bigbelly include upfront payment, new warranty, replacements parts and maintenance, etc. The Alliance has proposed a counteroffer that include one contract for all bigbelly's and different payment methods. Discussion took place regarding the Alliance's counter offers.

Action: No action was taken as the contract was still in negotiation.

d) Wiline/Internet Connectivity Contract

Wiline is the internet services the Alliance uses for the security cameras. Lance presented a table comparing Wiline and another internet service Money Brains. After some negotiation the Alliance was able to negotiate a lower monthly rate with Monkey Brains but not guarantee the level of service, we are already receiving with Wiline. Discussion took place regarding the differences between Wiline and Monkey Brains rate and level of service.

e) Block by Block and Legion contract update



The current contract with Block by Block comes to an end in September along with the contract with Legion. Legion agreed to extend their current contract with the Alliance another month so it will line up with Block by Blocks contract as well.

f) Union Square Park updates

The Alliance continues to work with park rangers to address safety at the park and the garage. It was announced Rec and Park will be adding about ten new rangers in 2023. Discussion took place regarding different approaches to handling the issues at the park.

8. Adjourn