



UNION SQUARE  
BUSINESS IMPROVEMENT  
DISTRICT

Retail Theft Prevention Meeting Committee

March 2, 2021 9:00am – 10:30am

Virtual Meeting- Zoom

**MINUTES**

The following committee members were present: Anna Yuan (Cartier), Amethyst Johnson (Alto for Walgreens), Anthony Rounph (Sir Francis Drake Hotel), Antonio Flores (Hotel Zepplin), Bob Miller (Westfield), Carlos Delgado (Sunglass hut), Chance Kim (Cartier), Chris Canning (SFPD), Chase Abinader (Westfield SF Centre), Dmitri Shimolin (AVS), Dien Nguyen (Moncler), Don Thomas (Donatello), Elida Mena (CBRE the management company), Ernesto Lockhart (Hilton), Guy Morgante (AVS), Grace Zhao (Cartier), Jonathan Ching (Hublot), Julian Ng (SFPD), James Watson (CHP), Linda Yau (Pebblebrook Hotel Trust), Mark Chan (SFPD), Mark Im (SFPD), Matthew Connor (Salvatore Ferragamo), Michael Moran (SFPD), Minako Yoshizawa (Bulgari), Owen Scharlotte (Nob Hill Security), Randy Moore (Loro Piana), Raymond Luk (SFPD), Ricky Soares (Legion), Sgt Reyes, Sheila Marko (Wilson Meany), Stephanie Lou (Bulgari), Steven Bond (Old Navy), Tee Chisholm (Hilton Parc55), Thau Long (SFPD), Tom Ostley (US Department of Justice), Wylie Broshar (Old Navy), Zuhar Weber (Louis Vuitton).

The following staff members were present: Karin Flood (Executive Director), Ben Horne (Deputy Director), Chris Boss (Director of Services), Karen Gagarin (Member Services Supervisor), Lisa Frisch (Director of Marketing and Events) and Eva Schouten (Volunteer).

**1. Welcome, Introductions & Brief Announcements**

USBID Director of Services Chris Boss called the meeting to order at 9:02am. Introductions were made.

**2. Public Comments**

Chris Boss asked for public comment. Seeing none, he moved to the next item.

**3. Action to approve committee meeting minutes from 01/05/21**

Committee members were directed to the meeting minutes included in their virtual packets.

**Action:** As moved by Wylie Broshar and seconded by Matt Conner, the committee unanimously approved the meeting minutes from 01/05/21 as presented.

**4. Updates**

a. USBID Security and Safety Protocols Information



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The USBID created a one-pager explaining the USBID services provided, how to make a request to the Member Services, success stories and advised protocols that retail businesses can implement to stay safe.

b. Block by Block Performance Improvement Plan

Late 2020, Block by Block provided an improvement plan which is being reviewed. An internal audit will also take place to ensure the quality of our services according with the management plan.

c. Security Oriented Services

The USBID is investigating to potentially change the current overnight Block by Block safety ambassadors with a private security team.

d. Overnight Security Legion Update

Ricky Soares summarized the encounters Legion has faced overnight since December and noted an increase in burglaries.

e. Security Camera Network

The Security camera network will be extended with two additional locations. A few camera installments are pending.

f. Public Safety Forum Discussion

Chris summarized the District 3 Public Forum held by Aaron Peskin, the DA and the SFPD. There was much acknowledgement for the USBID camera system and a priority of the DA and SFPD is to work on a system to follow up on cases after reports have been filed.

**5. SFPD Union Square Area updates & Reports**

**a) Data Report**

**i. Thau Long, SFPD**

Year over year data was shared regarding the increase in commercial burglaries, frequent flyers, and top 10 reoccurring offenders. The data gathered in January 2021 was also shared. It was noted that in January 2021, Friday between 12:00pm and 8:00pm the most commercial burglaries occur as well as a peak on Sunday morning between 4a-8a. A request was made to share the top 10 offender list.

**b) Central Station Updates**



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Captain Julian Ng introduced himself to the committee. Mark Chan, investigator at the Central Station shared the crime data from December – January.

**c) Tenderloin Station Updates**

Captain Chris Canning introduced himself to the committee. Inspector Raymond Luk gave an update about the crime data in the Tenderloin.

**6. District Attorney Updates**

**a) ADA Myles Campbell, District Attorney Office -Not Present**

Karin Flood and Chris Boss met with the DA Boudin and Staff and highlighted the increase in commercial burglaries and discussed the pending cases of the civil unrest in May 2020. If you want information about a case during that time, please reach out to Chris Boss or Karin Flood who may be able to give you some information.

**7. Best Practices Reporting Cases & Requesting Video Footage for Incidents**

**a) Sgt. Jennifer Marino, SFPD- Not Present**

Chris summarized the guidelines and check list of incident reporting which will be shared with current and new stakeholders to inform them of how to report and to who.

**b) Karen Gagarin, USBID**

A summary was provided about how to request video footage from Member Services and the importance to do so as soon as possible after an incident.

**8. Adjourn—10:30am**

Next meeting on 05/04/2021