



UNION SQUARE
BUSINESS IMPROVEMENT
DISTRICT

Services & Public Safety Committee

September 24, 2019 – 9:00 -10:30 am
Neyborly, 590 Sutter Street

MINUTES

In attendance

Captain Carl Fabbri, Delondo Lemon, Lieutenant Marc Chan, Steven Suen, Nancy Wong, James Flood, Sharman Spector, Michelle McKinney, Marcus Mirt, Ramiro Alvarez, Wes Tyler, Tee Chisholm, Rusty Middleton, Jared Lovrin, Anthony Randolph, Hugh Dean Hall, Richard Lee, Marisol Pastran, Tina Veramari, and Jim Horan.

On the Phone: Don Thomas (Committee Chair)

USBID Staff and contract service providers: Karin Flood (USBID Executive Director), Ben Horne (USBID Deputy Director), Chris Boss (USBID Director of Services), Bri Caspersen (USBID Project Coordinator), Karl Bijan (Block by Block),

1. Call to Order and Introductions

Observing a quorum present, Chris Boss called the meeting to order at 9:05am. Introductions were made. Chris also invited all meeting attendees to the Union Square Art & Fashion Wine Walk on October 17 from 5-7pm.

2. Public Comment

Chris called for public comment. Seeing none, Chris moved to the next agenda item.

3. Action to approve July 23, 2019 minutes.

Action: The committee unanimously approved the July 23, 2019 minutes, as motioned by Rusty Middleton and seconded by Delando Lemon.

4. SFPD Union Square area updates & reports

Lieutenant Marc Chan of Central Station presented the incident reports and Self-Service Crime Reports to the committee. Captain Carl Fabbri of Tenderloin Station reported staff is down 15 officers from 18 months ago, 7 suspects with guns have been arrested in the last 7 days, and

robberies are down 20% this year. Captain Fabbri also reported that 380 drug dealing arrests have been made already this year and these offenses are now charged federally and not by the state of California.

5. July & August 2019 Operations Reports (Karl Bijan, Operations Manager, Block by Block)

Chris introduced Marisol Pastran as the new Public Information Officer for the Union Square area.

Karl Bijan presented the July and August 2019 Operations Reports, highlighting an increase in graffiti on construction sites, trash from encampments, quality of life incidents, and 10B reports.

6. Committee Updates

a. Block by Block budget proposal for November and December 2019

Ben reported since renewal earlier this year, the USBID is increasing Block by Block service levels and adding 11 FTEs, a second afternoon shift, and sidewalk vacuuming to start November 1. Through negotiations, the additional services will cost \$10,000 less than what was budgeted. The proposal is for November and December 2019 only. A new contract will be done for January 1st when 24/7 Member Services is launched.

Action: The committee unanimously voted to recommend approval of the the Block by Block November-December 2019 budget proposal to the Board of Directors, as motioned by Wes Tyler and seconded by Rusty Middleton.

b. SFMTA Ambassador Program and Block by Block banked hours usage proposal

Karin reported the Mayor wants more official presence at the Cable Car Turnaround. SFMTA has contracted the BID to provide two ambassadors 10am-6pm Thursday-Saturday for a one-month pilot program. Block by Block currently has 1,113 banked hours, so they are proposing using the banked hours to fill these shifts. SFMTA will pay the BID for the labor costs of the Block by Block Ambassadors.

Action: The committee unanimously voted to recommend approval of the SFMTA Ambassador Program and the Block by Block banked hours usage proposal to the Board of Directors, as motioned by Wes Tyler and seconded by James Flood.

c. Overnight Security Program Policy and RFP

Starting January 1st, the USBID will have overnight security from 10pm-6am 7 days a week. There will be two security personnel and preferably vehicle patrol. This security will actively patrol, observe and report cleaning issues to Member Services and safety issues to SFPD, and address low level crime overnight. Chris directed the committee to review the Overnight Security Program Policy and RFP.

Action: The committee unanimously voted to recommend approval of the Overnight Security Program Policy and RFP to the Board of Directors, as motioned by Wes Tyler and seconded by Michelle McKinney.

- d. SFMTA new schedule for Central Subway opening
Chris reported the Central Subway opening is delayed until Summer 2021, but substantial construction will be completed by mid-2020. The Central Subway also has a new program director.
- e. District Attorney Candidate Forum
Chris invited the committee to the USBID's District Attorney Candidate Forum on September 18 at the Hilton Union Square.
- f. Union Square BID Garbage Management and Lock Pilot Program
Chris reported that one business has tried the lock pilot program and it was successful on Post Street until that business moved their bins back to Campton and the back of their toter was ripped off. Chris also reported the BID has upgraded its 4 yard bins to two 6 yard bins for trash and cardboard.
- g. Big Belly Sponsorship Program
Chris reported the USBID manages 27 Big Belly's in the district and all but one on the NW corner of Powell and Geary are sponsored.

7. San FrancisGLO Free Lighting Program

The Mayor's Fix It Team is supplying free motion sensor LED lighting for buildings, and 20 units have been set aside for Union Square. Chris will be looking at the UBSID's lighting audit and reaching out to property owners that may want to participate.

8. Adjournment and Next Meeting: November 19, 2019

Chris adjourned the meeting at 10:35 am.